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HOLLANDAMERICA.COM



# CRUISE **EUROPE**WITH THE **BEST**

### **NEW AND EXCLUSIVE ITINERARIES**

Dive into the iconic cities and cultures of Europe with exciting new itineraries and our guest-favorite Signature Itineraries, each providing a quintessential experience delivered from a local's point of view.

### **FJORD EXPERTS**

From Norway's lush Geirangerfjord to the geothermal wonders of Iceland's Eyjafjörður, Holland America Line shares the beauty of Northern Europe's fjords as no one else can.

### **IMMERSIVE EXPERIENCES ASHORE**

Our shore excursions deepen your connection to the places we visit and provide authentic, one-of-a-kind experiences.

### **CAREFULLY CRAFTED CULINARY EXPERIENCES**

Our Culinary Council® of leading chefs and wine-and-cocktail experts ensures a world-class dining experience as you sail the world.

### HAVE IT ALL

Our best amenities included in your fare. See page 21 for details.

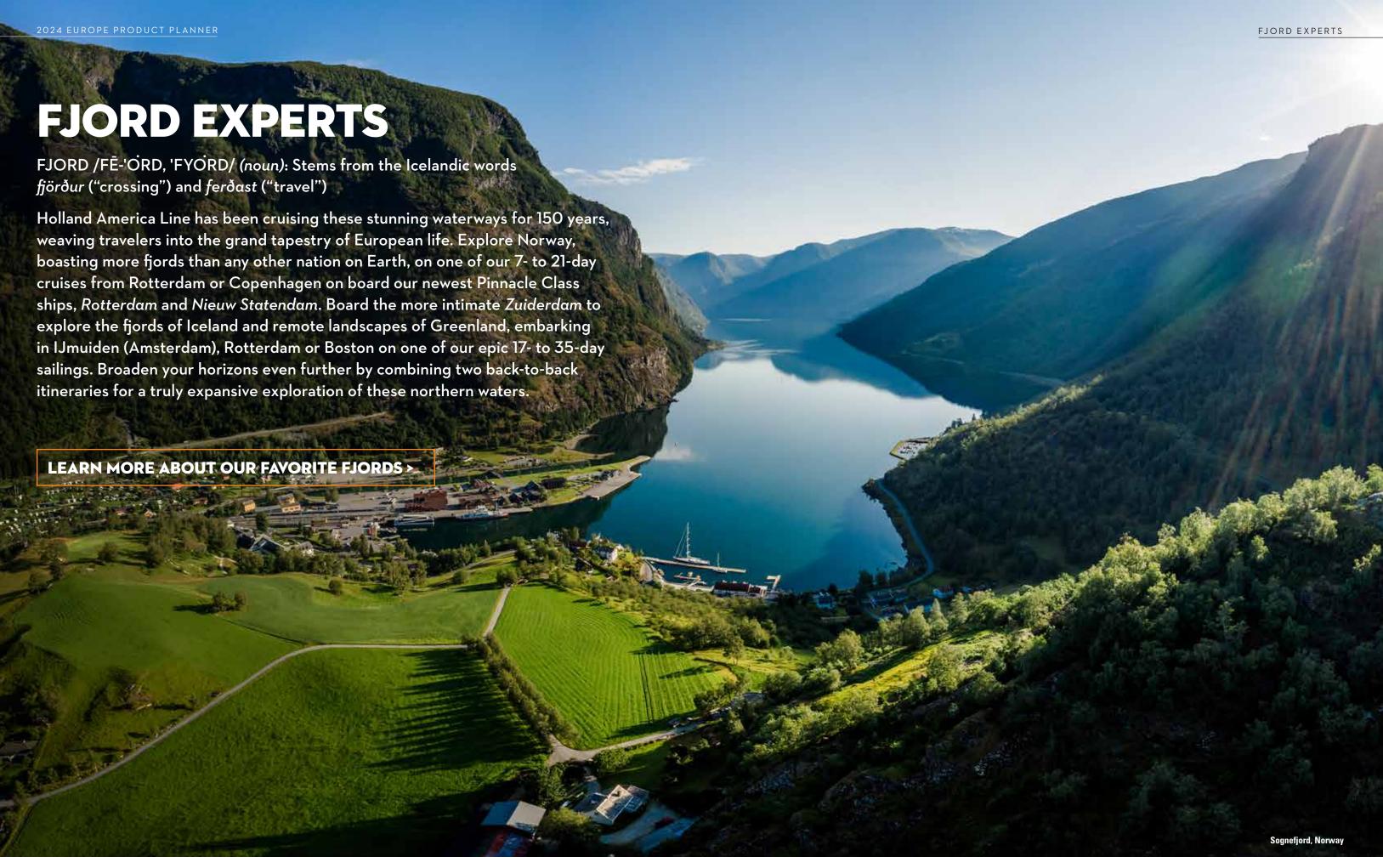




BEST NEW CRUISES
IN THE WORLD ROTTERDAM
2022 CONDÉ NAST
TRAVELER
HOT LIST AWARDS



Bergen, Norway



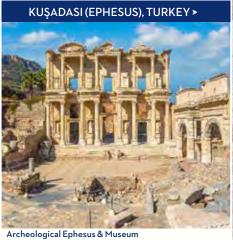
# SHORE EXCURSIONS

# DISCOVER UNFORGETTABLE EXPERIENCES

Europe is an assemblage of ancient ruins and historic traditions juxtaposed against modern innovation and contemporary influences. Whether you're envisioning the magic of Michelangelo's David, mixing it up at one of Barcelona's famous tapas bars, or soaking in an Icelandic hot spring, a Holland America Line shore excursion helps deepen your connection with the people and places you visit.

**EXPLORE SHORE EXCURSIONS >** 









Stavallyt

# **EUROPE** CRUISES

Come, explore the Continent with the cruise line whose heritage and style are European, heart and soul. With sailings ranging from 7 to 42 days, weekend departures, and overnight stays in Europe's great cities, we offer flexibility and convenience as you experience the trip of a lifetime.

### SIGNATURE ITINERARIES

These perennial guest favorites include visits to iconic sites, historic landmarks and the great cities of the Continent for the quintessential European vacation.

### **NORTHERN EUROPE**

Our birthplace in Rotterdam ensures you'll experience this region from a local's perspective, from the waters of the Baltic and fjords of Norway to the shores of the British Isles.

### **MEDITERRANEAN**

Explore ancient glories and modern delights on our Mediterranean sailings. Take advantage of overnight stays in Istanbul, Athens, Barcelona and Venice to make them your own.

### **TRANSATLANTIC**

Stop at seldom-visited ports interspersed with restful days at sea on these classic crossings of the Atlantic. Rejuvenate your soul with voyages ranging from 14 to 35 days in length.





# **CANARY ISLANDS**

### **EXOTIC INTERLUDE**

Escape to the otherworldly landscapes of the Canary Islands. Relax on the islands' soft golden beaches or explore some of their UNESCO World Heritage Sites — including Teide National Park, where you can ride a cable car to the top of Mount Teide to witness the volcano's stunning "sea of clouds," and San Cristóbal de La Laguna, whose cathedrals, plazas, and colonial mansions are a melting pot of European, Hispano-Portuguese, and American influences.



### **CANARY ISLAND ALLURE**

ROUNDTRIP ROTTERDAM

Nieuw Statendam Apr 21

# WONDERS OF THE **ANCIENT WORLD**

## MODERN COMFORTS AND ANCIENT CULTURES

Sail on board Oosterdam or Nieuw Statendam as she takes you on an exploration of the classic civilizations that ring the Mediterranean. Discover the birthplace of the Olympics in Greece, the ruins of the Faros Lighthouse in Alexandria, and the iconic monuments of Egypt: the Sphinx and the Great Pyramids of Giza. Explore the legendary city of Ephesus in Turkey, and make the most of an overnight stay to explore the bazaars, palaces, and mosques of İstanbul.



ANCIENT MYSTERIES & EGYPT

### **GREECE & ADRIATIC ANTIQUITIES**

**ROUNDTRIP PIRAEUS (ATHENS)** Oosterdam Oct 10



### **HOLY LAND & ANCIENT KINGDOMS**

**ROUNDTRIP PIRAEUS (ATHENS** 

Oosterdam Aug 7



### **ANCIENT MYSTERIES & EGYPT**

CIVITAVECCHIA (ROME) TO PIRAEUS (ATHENS)

Nieuw Statendam Sep 21

# COOL ICELAND

# REYKJAVÍK: NATURAL BEAUTY, CULTURAL HOT SPOT

Boasting geological wonders and dramatic scenery as well as dynamic cultural attractions and a thriving food scene, Reykjavík has long been a popular port among Holland America Line guests. Soak in the steaming waters of the Blue Lagoon, take in the dramatic architecture of Iceland's largest church, Hallgrímskirkja, and delve into the award-winning interactive exhibits on Iceland's natural forces at Perlan. New in 2024, you may begin or end your cruise in this northernmost world capital. Choose from four 7- to 11-day itineraries sailing between Copenhagen or Amsterdam, and Reykjavík on board *Nieuw Statendam*. Extend your explorations with pre- or post-cruise stays in Iceland, or sail on with a Collectors' Voyage of your choosing.

TOP 3 THINGS TO SEE IN REYKJAVÍK >



# NORWEGIAN & ICELANDIC FJORDS

COPENHAGEN TO REYKJAVÍK

Nieuw Statendam Jun 1



# ISLANDS OF ICELAND & SCOTLAND

**REYKJAVÍK TO COPENHAGEN** 

Nieuw Statendam Jun 8



# ICELANDIC & SCOTTISH MYSTERIES

REYKJAVÍK TO AMSTERDAM

Nieuw Statendam Jul 10



# ICELAND & GREENLAND PASSAGE

COPENHAGEN TO REYKJAVÍK

Nieuw Statendam

Blue Lagoon, Iceland

2024 EUROPE PRODUCT PLANNER ATLANTIC ADVENTURER



# **42-DAY ULTIMATE MEDITERRANEAN &** ATLANTIC PASSAGE



Volendam Roundtrip Ft. Lauderdale **November 9, 2024** 

Visit a bevy of beloved and lesser-known ports as you explore the marvelous Mediterranean on this roundtrip transatlantic journey of discovery.







Plaza de España, Seville, Spain



The Parthenon, Athens, Greece



Atrani, Amalfi Coast, Italy



Great Sphinx of Giza, Egypt



Habous Quarter souk, Casablanca, Morocco

2024 EUROPE PRODUCT PLANNER 2024 NORTHERN EUROPE

# 2024 NORTHERN EUROPE **SIGNATURE** ITINERARIES

Holland America Line's proud Dutch heritage is anchored in Northern Europe and founded in the City of Rotterdam - home port of our newest ship, Rotterdam, and where, to this day, the hotel ship Rotterdam V greets each passing Holland America Line ship with a blast of its horn. Set sail with the cruise line that has sailed these storied waters for 150 years, choosing from discoveries of fjord-laced coasts, grand circuits of island nations, explorations of sophisticated cities, and epic voyages to the far-flung shores of Greenland and Iceland.



### **VIKING SAGAS**

### ROUNDTRIP ROTTERDAM

Jun 1<sup>+</sup>, 29; Jul 20<sup>+</sup>; Sep 14<sup>+</sup>

These sailings vary; visit HollandAmerica.com for details



### **NORTHERN ISLES**

### ROUNDTRIP ROTTERDAM

Rotterdam Jul 6<sup>4</sup>, Aug 31

This sailing varies; visit HollandAmerica.com for details

### **NORSE LEGENDS**

7 DAYS

### ROUNDTRIP ROTTERDAM

May 4<sup>\(\phi\)</sup>, 25<sup>\(\phi\)</sup>; Jun 22<sup>\(\phi\)</sup>; Jul 27<sup>\(\phi\)</sup>; Aug 17<sup>\(\phi\)</sup>; Sep 21

• These sailings vary; visit HollandAmerica.com for details.



### **NORTH CAPE &** THE MIDNIGHT SUN

### ROUNDTRIP COPENHAGEN, AMSTERDAM OR **ROTTERDAM**

Nieuw Statendam May 18; Aug 24

Rotterdam

# 13 DAYS OSLOFJORD STOCKHOLM ARCHIPELAGO ROTTERDAM

### **JEWELS OF THE BALTIC**

### **ROTTERDAM TO COPENHAGEN**

Nieuw Statendam May 5



### **JEWELS OF THE BALTIC**

#### ROUNDTRIP ROTTERDAM OR IJMUIDEN (AMSTERDAM)

Rotterdam

Sep 28

Zuiderdam May 25\*

• This sailing embarks and disembarks in IJmuiden (Amsterdam)



# 2024 NORTHERN EUROPE



### TASTE OF NORWAY & SCOTLAND

#### ROUNDTRIP ROTTERDAM

Rotterdam Apr 27



### ISLANDS OF ICELAND & SCOTLAND

### REYKJAVÍK TO COPENHAGEN

Nieuw Statendam Jun 8



### **IBERIAN ADVENTURE**

### AMSTERDAM TO CIVITAVECCHIA (ROME)

Nieuw Statendam Sep 7



### **VIKING SAGAS**

#### ROUNDTRIP ROTTERDAM

Rotterdam Aug 24



### ICELANDIC & SCOTTISH MYSTERIES

### REYKJAVÍK TO AMSTERDAM

Nieuw Statendam Jul 10



### BRITAIN, SCOTLAND & IRELAND

### ROUNDTRIP ROTTERDAM

Rotterdαm May 11<sup>♦</sup>; Aug 3

 $\bullet$  This sailing varies; visit HollandAmerica.com for details.



### NORWEGIAN & ICELANDIC FJORDS

### COPENHAGEN TO REYKJAVÍK

Nieuw Statendam Jun 1



### ICELAND & GREENLAND PASSAGE

### COPENHAGEN TO REYKJAVÍK

Nieuw Statendam Jun 29



### **BRITAIN, SCOTLAND & IRELAND**

### ROUNDTRIP COPENHAGEN

Nieuw Statendam Jun 15

tails.



### LEGENDS OF ICELAND & SCOTLAND

#### ROUNDTRIP AMSTERDAM

Nieuw Statendam Jul 20



### **ULTIMATE VIKING EXPLORER**

### ROUNDTRIP AMSTERDAM OR IJMUIDEN (AMSTERDAM)

Nieuw Statendam

Aug 3 Zuiderdam

Zuiaera Jun 8◆

This sailing embarks and disembarks in IJmuiden (Amsterdam) and varies: visit HollandAmerica.com for details.



2024 EUROPE PRODUCT PLANNER 2024 MEDITERRANEAN

# 2024 MEDITERRANEAN SIGNATURE ITINERARIES

Fall under the spell of the Mediterranean on these itineraries, each featuring classic sites, time-worn villages and shimmering blue waters. Sail through the Strait of Messina and witness fountains of red-hot lava spouting from the top of Stromboli, the second-most-active volcano on Earth. Walk atop the walls in the Old City of Dubrovnik and marvel at Gaudí's remarkable architecture in Barcelona.



### **ADRIATIC GEMS** TRIESTE (VENICE) TO CIVITAVECCHIA (ROME) Oosterdam Aug 25



**MEDITERRANEAN ROMANCE** PIRAEUS (ATHENS) TO BARCELONA Jun 1; Sep 8; Oct 20



**ADRIATIC & ITALIAN SPLENDORS** TRIESTE (VENICE) TO CIVITAVECCHIA (ROME) Oosterdam



**MEDITERRANEAN EMPIRES** PIRAEUS (ATHENS) TO TRIESTE (VENICE) Oosterdam Jun 23



### **ITALIAN COAST & GREEK WONDERS**

CIVITAVECCHIA (ROME) TO PIRAEUS (ATHENS) Oosterdam Jul 28



### ULTIMATE MEDITERRANEAN. **EXPLORER**

ROUNDTRIP CIVITAVECCHIA (ROME) Oosterdan Jul 14



# 2024 MEDITERRANEAN



### HOLY LAND & EGYPTIAN TREASURES

ROUNDTRIP PIRAEUS (ATHENS)

Oosterdam May 14



### GREECE & ADRIATIC ANTIQUITIES

**ROUNDTRIP PIRAEUS (ATHENS)** 

Oosterdam Oct 10



## HOLY LAND & ANCIENT KINGDOMS

ROUNDTRIP PIRAEUS (ATHENS

Oosterdam Aug 7



### MALTA & AEGEAN JEWELS

CIVITAVECCHIA (ROME) TO PIRAEUS (ATHENS)

Oosterdam Sep 1



### VENETIAN & DALMATION DELIGHT

ROUNDTRIP PIRAEUS (ATHENS)

Oosterdam May 21; Sep 29<sup>4</sup>

• This sailing varies; visit HollandAmerica.com for details.



### **CANARY ISLAND ALLURE**

ROUNDTRIP ROTTERDAM

Nieuw Statendam Apr 21



### **MEDITERRANEAN ODYSSEY**

**BARCELONA TO PIRAEUS (ATHENS)** 

Oosterdam Apr 19; Sep 19\*

 This sailing is 10 days in length and varies; visit HollandAmerica.com for details.



### **MEDITERRANEAN TAPESTRY**

**BARCELONA TO PIRAEUS (ATHENS)** 

Oosterdam Jun 12



### **ANCIENT MYSTERIES & EGYPT**

CIVITAVECCHIA (ROME) TO PIRAEUS (ATHENS)

Nieuw Statendam Sep 21



### HOLY LAND & ANCIENT KINGDOMS

ROUNDTRIP PIRAEUS (ATHENS)

Nieuw Statendam Oct 5



### **TURKEY & GREEK ISLES**

**ROUNDTRIP PIRAEUS (ATHENS)** 

Nieuw Statendam Oct 19



### **ADRIATIC DREAM**

PIRAEUS (ATHENS) TO CIVITAVECCHIA (ROME)

Nieuw Statendam Nov 2



# 2024 TRANSATLANTIC CRUISES

Stop in the remote islands of the Azores or Madeira and at seldom-visited ports as you traverse the Atlantic Ocean. Give in to the vastness of the ocean and allow yourself the gift of time to unwind in the spa, take in enriching entertainment that deepens your understanding of the places you visit, or simply curl up with a good book in your own special nook on one of our perfectly sized, uncrowded ships. East or west, go from one continent to the other and then set off on your own explorations, or take a roundtrip cruise for a flight-free adventure.





### **PASSAGE TO SPAIN**

FT. LAUDERDALE TO BARCELONA

Oosterdan Apr 5



### **SPANISH FAREWELL**

BARCELONA TO FT. LAUDERDALE

Oct 31



### **VIKING PASSAGE**

IJMUIDEN (AMSTERDAM) TO BOSTON

Zuiderdam Jun 29



### **BERMUDA. BRITTANY & THE ENGLISH CHANNEL EXPEDITION**

FT. LAUDERDALE TO ROTTERDAM

Nieuw Statendam



### **PASSAGE TO AMERICA**

CIVITAVECCHIA (ROME) TO FT. LAUDERDALE

Nov 16



#### **VOYAGE OF THE VIKINGS**

**ROUNDTRIP BOSTON** 

Zuiderdam

Jul 20 35-Day Roundtrip Boston Jul 20 17-Day Boston to Rotterdam Aug 6 18-Day Rotterdam to Boston

Evening Stay. Departure between 10:00 p.m. and midnight. Departure leaving the next calendar day.



### **EXOTIC ISLES**

FT. LAUDERDALE TO ROTTERDAM

Rotterdam Apr 13

14 DAYS



### **ATLANTIC SOJOURN**

ROTTERDAM TO FT. LAUDERDALE

Oct 12



### **BERMUDA & NORMANDY EXPLORER**

FT. LAUDERDALE TO IJMUIDEN (AMSTERDAM)

Zuiderdam May 11



### **ULTIMATE MEDITERRANEAN &** ATLANTIC PASSAGE

Ft. Lauderdale

ROUNDTRIP FT. LAUDERDALE

Volendam

Nov 9 42-Day Roundtrip Ft. Lauderdale 21-Day Ft. Lauderdale to

Piraeus (Athens) Nov 30 21-Day Piraeus (Athens) to



For the most up-to-date details and fares, visit HollandAmerica.com.

2024 EUROPE PRODUCT PLANNER **EXPERIENCE THE BEST** 

# EXPERIENCE THE BEST ON BOARD



# BEST OF ENTERTAINMENT



**ONLY ON MUSIC WALK®** 

LOUNGE

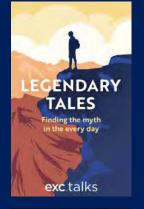




billboard onboard

### **ONLY ON THE WORLD STAGE**













Rolling Stone Lounge available only on board Oosterdam and Zuiderdam. Rolling Stone Rock Room available only on board Rotterdam and Nieuw Statendam. B.B. King's Blues Club available only on board Rotterdam and Nieuw Statendam.

**LEARN MORE >** 

# BEST OF DINING

Our award-winning menus and culinary programming have been guided and developed by our celebrated Culinary Council,® a cadre of world-class chefs who bring their collective experience, passion, and creativity to the dining venues across our fleet. Locally sourced ingredients reflect the cuisine of the regions in which you cruise.

### **BEVERAGE EXPERTS**

Complementing the onboard culinary experience is our extensive fleetwide wine list, developed by renowned wine critic and official Holland America Line Wine Curator James Suckling. Master Mixologist and two-time James Beard Award winner Dale DeGroff has partnered with us to bring his signature flair to a menu of innovative cocktails sure to please every palate.

### **BRING THE TASTE OF HAL HOME**

### **CHOCOLATE RASPBERRY MARTINI**

### **INGREDIENTS:**

1.5 oz Vodka0.5 oz Chambord0.75 oz Crème de Cacao White

Glass: Martini Garnish: Fresh raspberry on the rim

### **INSTRUCTIONS:**

Mix vodka, Chambord and crème de cacao in a cocktail shaker. Shake and strain. Garnish with a fresh raspberry on glass rim.







# AWARD-WINNING OPTIONS

You'll find everything from fresh seafood, traditional Dutch coffee, and craft cocktails to pizza, sushi, and fresh-made gelato. You can even treat yourself to a late-night snack with our complimentary 24-hour room service.

### COMPLIMENTARY DINING OPTIONS

The Dining Room Lido Market

Club Orange

Dive-In

### SPECIALTY RESTAURANTS (for a nominal fee)

Pinnacle Grill
Canaletto
Rudi's Sel de Mer
Tamarind

Nami Sushi■ Grand Dutch Cafe■

New York Deli & Pizza

Gelato\*

### **BARS & LOUNGES**

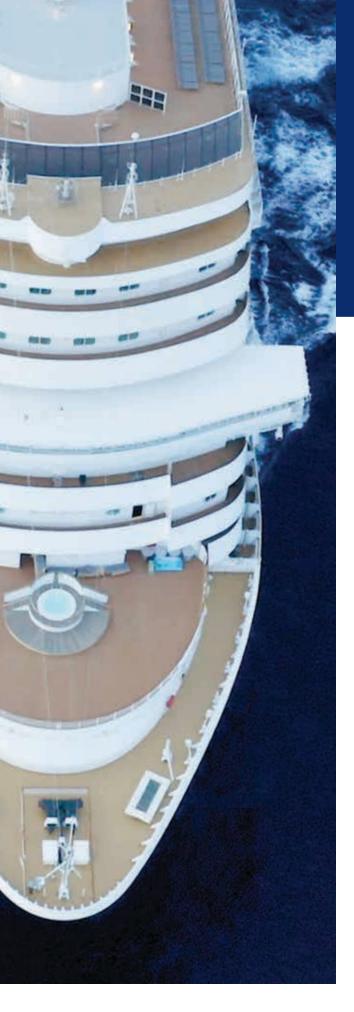
Crow's Nest
Explorer's Lounge
Gallery Bar\*
Half Moon Bar\*

Notes■ Ocean Bar Tamarind Bar■

**LEARN MORE >** 

- Available only on board Rotterdam and Nieuw Statendam.
- Available only on board *Oosterdam* and *Zuiderdam*.
- ◆Available only on board Rotterdam





# SHOR - DRINK - SPECI - WI-FI

- **SHORE EXCURSIONS**
- **> DRINK PACKAGE**
- > SPECIALTY DINING

Our best amenities included in your fare\* for voyages sailing from September 2023-April 2024

### More value and convenience now you can Have it all.

Introducing a new way to experience the world of Holland America Line while enjoying amazing savings. For one simple fare, you can enjoy a premium package with four high-value amenities included in your fare\*:



### **Shore Excursions**

The longer you cruise, the more you can explore. Cruise 6 to 9 days and get a us\$100 Shore Excursion Credit, 10 to 20 days and get a US\$200 Shore Excursion Credit, 21 days or more and get a Us\$300 Shore Excursion Credit.



### Drink Package

Choose from a large selection of wine, beer, spirits and cocktails, plus non-alcoholic options such as sodas, coffees and more – with service charges included.



### **Specialty Dining**

Enhance your cruise with award-winning specialty dining at Pinnacle Grill, Canaletto or Tamarind – with service charges included.



Stay connected throughout your journey. Surf the web, use social media, check email and send messages to friends and family.







# With four amenities included, every cruise is a great value

What's included by cruise length*	Shore Excursion(s)	Drink Package (includes service charges)	Specialty Dining (includes service charges)	Wi-Fi
6 to 9 days	us\$100 Shore Excursion Credit	Signature Beverage Package	1 Night Specialty Dining	Wi-Fi Surf Package
10 to 20 days	us\$200 Shore Excursion Credit	Signature Beverage Package	2 Nights Specialty Dining	Wi-Fi Surf Package
21 days or longer (Excluding Grand Voyages)	us\$300 Shore Excursion Credit	Signature Beverage Package	3 Nights Specialty Dining	Wi-Fi Surf Package

See below for complete Terms & Conditions

\*Fares are based on Promo(s) N1/U1. Featured fares are per person based on double occupancy, cruise or cruisetours only. Taxes, Fees & Port Expenses are additional. Have It All amenities are subject to availability, available for new bookings only, available for 1st/2nd quests only, applicable only to the cruise portion of Alaska cruisetours, not combinable with any other discounts and neither transferable nor refundable. Have It All fares are applicable on select 2023 and 2024 departures and exclude Grand Voyages and any voyage lasting 5 days or less. Signature Beverage Package has a daily limit of 15 beverages, which includes all beverages priced at us\$11 or less and beverage service charges. Beverage packages include non-alcoholic beverages such as sodas and specialty coffees. Guests must order beverages one at a time and be 21 years of age or older for alcoholic beverages. Sharing is not permitted. Beverage management reserves the right to revoke the package if misused and refuse service for any reason, including service of alcoholic beverages to intoxicated quests. Package excludes purchases made in Signature Shops, Mini Bar and 24-hour room service, or beverages on Half Moon Cay. Specialty Dining is based on cruise duration and ship type. For 6- to 9-day voyages and Alaska cruisetours, guests will receive one night at Pinnacle Grill or Tamarind. For ships without Tamarind, guests will receive one night at Pinnacle Grill or Canaletto. For 10- to 20-day voyages, guests will receive two nights: one night at Pinnacle Grill and one night at Tamarind. For ships without Tamarind, guests will receive two nights: one night at Pinnacle Grill and one night at Canaletto. For 21+ day voyages (excluding Grand Voyages), guests will receive three nights: one night at Pinnacle Grill, one night at Tamarind and one night at Canaletto. For ships without Tamarind, guests will receive three nights: two nights at Pinnacle Grill, one night at Canaletto. Offer excludes Specialty Dining Events at Pinnacle Grill such as Sel de Mer, A Taste of De Librije and Cellar Master Dinner. Reservations and dining times will be available to pre-reserve. Shore Excursion offer is based on cruise duration and is per person, not per stateroom. For Alaska cruisetours and 6- to 9-day voyages, eligible guests will receive us\$100 credit per person to apply toward their shore excursion purchase(s). For 10- to 20-day voyages, eligible guests will receive us\$200 credit per person to apply toward their shore excursion purchase(s). For 21+ day voyages (excluding Grand Voyages), eligible guests will receive us\$300 credit per person to apply toward their shore excursion purchase(s). Shore excursion credit must be used pre-cruise when applied toward an Alaska Cruisetour Land Excursion purchase. Shore excursion credit must be used on corresponding cruise and is non-refundable. Wi-Fi Surf Package: Surf your favorite sites, including email, sports, news and general browsing. All onboard internet usage is subject to Holland America Line's standard policies, which may limit browsing of some sites due to network security and bandwidth usage. Applications that use high bandwidth may be blocked, and offerings are subject to change with or without notice. The plan can be activated on any device, but only one device can be actively connected at a time. Upgrades are available once on board for a single day, the remaining duration of the voyage or adding more devices. Offer applies to 1st/2nd guests in a stateroom only. Ships' Registry: The Netherlands.

### **TERMS & CONDITIONS**

#### RESERVATIONS

Accommodations are limited. If you use a travel agent/travel agency ("TA") to book your reservation, you shall pay deposits and payments for Holland America Line's ("HAL") services to such TA. HAL will issue travel documents only if and when it has received full payment from TA. HAL will make any refunds to the applicable TA based only on the amount HAL actually received, less any applicable cancellation fees and charges; guest is responsible for obtaining any refund monies from TA.

#### **DEPOSIT & FINAL PAYMENT REQUIREMENTS**

Deposit is required at the time of cruise booking and final payment of balance must be received no later than 90 days prior to departure.

#### CANCELLATIONS

Our cancellation policy allows you to cancel your 2024 Europe cruise up to 90 to 120 days prior to departure, depending on the cruise, and receive a full refund. If you cancel your 2024 Europe cruise within 90 to 120 days prior to departure, depending on the cruise, you are required to pay a cancellation fee (including 3rd and 4th berths) as set forth below. Such fees are based on the fare paid, excluding Taxes, Fees & Port Expenses ("TFPE"), transfers, surcharges, shore and land excursions, and most pre-purchased gift(s) and/or special service(s). See more details in the <a href="Cruise Contract">Cruise Contract</a>. For 2024 Europe cruises, the cancellation fee amount varies based on the length of sailing and timing of cancellation as follows:

2024 EUROPE: 7- TO 42-DAY CRUISES*			
Number of Days Before Sailing Date on Which Guest Cancels Cruise	Amount of Cancellation Fee		
90+	0% of gross fare		
89-76	Amount equal to deposit requirement		
75-61	50% of gross fare		
60-31	75% of gross fare		
30 or less	100% of gross fare		

<sup>\*</sup>Excluding Zuiderdam 7/20/24 & 8/6/24 Voyage of the Vikings and Volendam 11/9/24 Ultimate Mediterranean & Atlantic Passage

ZUIDERDAM: VOYAGE OF THE VIKINGS AND VOLENDAM: ULTIMATE MEDITERRANEAN & ATLANTIC PASSAGE CRUISES			
Number of Days Before Sailing Date on Which Guest Cancels Cruise	Amount of Cancellation Fee		
120+	0% of gross fare		
119-91	Amount equal to deposit requirement		
90-76	60% of gross fare		
75 or less	100% of gross fare		

Change to arrangements may be subject to change charges.

#### **CREW APPRECIATION & SERVICE CHARGES**

For your convenience, **Crew Appreciation** will automatically be added to your onboard account to recognize the efforts of a wide variety of crew members in various departments, including those in the Dining, Entertainment, Guest Services, and Galley areas. The amount of the Crew Appreciation is based on your stateroom category and is subject to adjustment at your discretion, except as otherwise provided in the Crew Appreciation and Service Charge Policy. A **Service Charge** will automatically be added to optional purchases of beverage packages, drinks, dining room and specialty dining, onboard parties, and other services or amenities provided to guests that are not included in the cruise fare. The Crew Appreciation and Service Charge payments on all vessels in our fleet are pooled and distributed in the form of compensation, including bonuses. For further details, please review our <u>Crew Appreciation and Service Charge Policy</u>.

#### **TAXES, FEES & PORT EXPENSES**

"Taxes, Fees & Port Expenses," or "TFPE" as used by HAL, may include any and all fees, charges, tolls, and taxes imposed on HAL by governmental or quasi-governmental authorities, as well as third-party fees and charges arising from a vessel's presence in a harbor or port. TFPE may be assessed per guest, per berth, per ton, or per vessel. TFPE are subject to change, and HAL reserves the right to collect any increases in effect at the time of sailing even if the fare has already been paid in full. Advertised fares include Taxes and Fees.

#### **GUESTS WITH DISABILITIES**

Holland America Line seeks to accommodate the needs of guests with disabilities, to the extent feasible. Some accommodations require advanced notification. For more information, visit the <u>Accessible Cruising section</u> of our website

### MEDICAL SERVICES

Each of our ships is equipped with limited medical facilities that are staffed by a physician and registered nurses. Unless otherwise indicated in an active HAL policy (for example, the COVID-19 Protection Program), guest will be charged a fee for all medical services and medications obtained on board. If the onboard physician is unable to care for your needs on board, you will be transferred to medical facilities on shore.

If your condition will require you to have a special medical apparatus or assistance on board, we must be made aware of that at the time of booking in order to determine whether we can accommodate your needs.

#### PASSPORTS / VISAS / IMMUNIZATIONS

You are solely responsible for securing and having available all proper documentation for the countries visited on your cruise or land tour and for bringing all necessary travel documents such as passports, visas, proof of citizenship, re-entry permits, minors' permissions, and medical certificates showing all necessary vaccinations. Guests should check with their TA or the appropriate governmental authority to determine the necessary documents. Guest will be refused boarding or disembarked without recourse or liability for refund, payment, compensation, or credit of any kind if they do not have proper documentation, and they will be subject to any fine or other costs incurred by HAL that result from improper documentation or non-compliance with applicable regulations.

#### **RESPONSIBILITY**

All HAL vessels are owned by HAL Antillen N.V. and operated by Holland America Line N.V. in its capacity as general partner of Cruiseport Curação C.V. Transportation on board the ship is provided solely by the Shipowner and Operator and pursuant to the <a href="Cruise Contract">Cruise Contract</a> that you will receive prior to embarkation. Ships' Registry: The Netherlands.

Non-Holland America Line services (for example, shore excursions) are generally performed by independent contractors. These non-Holland America Line services are solely at your risk and subject to the terms or arrangements with the independent contractor. HAL assumes no responsibility with respect to these non-Holland America Line services (including cancellation, injury, or death) even though HAL may collect monies or make bookings.

### **ACCURACY OF CONTENTS / GENERAL**

Contents of this brochure, including terms and conditions, are subject to change at any time at the sole discretion of HAL. Please refer to HollandAmerica.com for up-to-date information. **Any advertised offer may be changed or revoked at any time**.

Situations may arise which, in our opinion, make it necessary for us to cancel, advance, or postpone a scheduled departure, change itineraries, or make substitutions involving hotels, restaurants, ports of call, other travel components, vessels, or other modes of transportation. In that event, we do not assume responsibility or liability for any resulting losses, expenses, or inconvenience. We are not required to make refunds once travel commences, regardless of the reason for guests being unable to complete their travel.

The ship names and all other trademarks, slogans, logos, and imagery used herein are, whether or not registered, owned by Holland America Line N.V.  $\,$ 

All guests will be required to agree to the <u>Cruise Contract</u> and all information and terms therein.

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### HAVE IT ALL TERMS & CONDITIONS

Have It All Early Booking Bonus Offer ("Early Booking Bonus Offer") fare and its parts are neither transferable nor refundable and have no cash value. Early Booking Bonus Offer fares available only on select departures and exclude Grand Voyages and any voyage lasting 5 days or less. Any advertised fare may be changed or revoked at any time. Fares are subject to full terms and conditions, available at HollandAmerica.com/package-terms. Elite Beverage Package has a daily limit of 15 beverages. Available only for beverages priced at US\$15 or less. Must be 21+ for alcoholic beverages. Management reserves the right to revoke the package and may refuse service for any reason. The package excludes beverages purchased in The Shops, from the mini-bar, through 24-hour room service or on Half Moon Cay.

Specialty Dining based on cruise duration and ship type. Dining options are determined by ship and exclude all events in Pinnacle Grill. Shore Excursion offer is based on cruise duration and is per person, not per stateroom. For Alaska cruisetours and 6- to 9-day voyages, eligible guests will receive US\$200 credit per person to apply toward their shore excursion purchase(s). For 10- to 20-day voyages, eligible guests will receive US\$200 credit per person to apply toward their shore excursion purchase(s). Shore Excursion credit must be used pre-cruise when applied toward an Alaska Cruisetour Land Excursion purchase. Shore Excursion credit must be used on corresponding cruise and is non-refundable. Wi-Fi Premium Package: All onboard Internet usage is subject to HAL's standard policies, which may limit or block browsing/use of some sites or applications due to network security and bandwidth usage. Offerings are subject to change without notice. Plan can be used on any device, but only one device can be actively connected at a time. Upgrades are available once on board. Offer applies to 1st/2nd guests in a stateroom only. Low Price Guarantee: If a guest books a HAL cruise with the Early Booking Bonus Offer (the "original bookin

### HAVE IT ALL TERMS & CONDITIONS (UK)

Have It All Early Booking Bonus Offer ("Early Booking Bonus Offer") is available for a limited time, on a first-come, first-served basis, to the first guests that make a new booking in connection with the Early Booking Bonus Offer while it is available. Taxes, Fees & Port Expenses are included. All values herein are in USD. Holland America Cruise Line ("HAL") may change or revoke the Offer or its parts at any time. Other exclusions and terms may apply; void where prohibited. Early Booking Bonus Offer and its parts are neither transferable, substitutable, nor redeemable for cash. Early Booking Bonus Offer is available for 1st/2nd guests only and applies only to the cruise portion of Alaska cruisetours. Early Booking Bonus Offer fares available only on select departures and exclude Grand Voyages and any voyage lasting 5 days or less. Elite Beverage Package has a daily limit of 15 beverages, including all beverages priced at US\$15 or less and includes beverage service charges. The Elite Beverage Package includes wine, beer, spirits, cocktails, non-alcoholic beverages, sodas, bottled water (sparkling or still, 400ml or less) and coffee. Guests must order one beverage at a time and be 21 years+ for alcoholic beverages. Sharing of any beverage or the package is not permitted. Beverage management/HAL reserve the right to revoke the package if misused and refuse service for any reason, including service of alcoholic beverages to intoxicated guests. Package excludes beverages purchased in The Shops, from the mini-bar, through 24-hour room service or on Half Moon Cay. Speciality Dining is based on cruise duration and ship type. For 6- to 9-day voyages, guests will receive one night at Pinnacle Grill, Canaletto or Tamarind. For ships without Tamarind, guests will receive one night at Pinnacle Grill or Canaletto. For 10- to 20-day voyages, guests will receive two nights: one night at Pinnacle Grill and one night at Canaletto or Tamarind. For ships without Tamarind, guests will receive two nights: one night at Pinnacle Grill and one night at Canaletto. For 21+ day voyages (excluding Grand Voyages), guests will receive three nights: one night at Pinnacle Grill, one night at Tamarind and one night at Canaletto. For ships without Tamarind, guests will receive three nights: two nights at Pinnacle Grill and one night at Canaletto. Offer excludes Speciality Dining Events in Pinnacle Grill such as Sel de Mer, A Taste of De Librije and Cellar Master Dinner. Reservations and dining times will be available to pre-reserve. Shore Excursion credit is based on cruise duration and is per person, not per stateroom. For Alaska cruisetours and 6- to 9-day voyages, eligible guests will receive US\$100 credit per person to apply toward their shore excursion purchase(s). For 10- to 20-day voyages, eligible guests will receive US\$200 credit per person to apply toward their shore excursion purchase(s). For 21+ day voyages (excluding Grand Voyages), eligible guests will receive US\$300 credit per person to apply toward their shore excursion purchase(s). Shore Excursion credit must be used pre-cruise when applied toward an Alaska Cruisetour Land Excursion purchase. Shore Excursion credit must be used on corresponding cruise and is non-refundable. Shore Excursion credit cannot be redeemed for cash value or applied to a non-shore excursion item. Wi-Fi Premium Package: All onboard Internet usage is subject to HAL standard policies, which may limit browsing of some sites due to network security and bandwidth usage. Applications that use high bandwidth may be blocked and offerings are subject to change with or without notice. The plan can be activated on any device, but only one device can be actively connected at a time. Upgrades are available once on board for a single day, the remaining duration of the voyage or adding more devices. Offer applies to 1st/2nd guests in a stateroom only. Crew Appreciation: Receive prepaid stateroom gratuities on board. Gratuities for other services, including, but not limited to, bar, dining room, wine accounts and spa/salon services, are not included. HAL is not responsible or liable for any printing errors. Promotion is based on promotion code(s) N2 and based on double occupancy. Ships' Registry: The Netherlands.

#### HAVE IT ALL TERMS & CONDITIONS

Have It All Early Booking Bonus Offer ("Early Booking Bonus Offer") is available for a limited time, on a first-come, first-served basis, to the first guests that make a new booking in connection with the Early Booking Bonus Offer while it is available. Taxes, Fees & Port Expenses are included. All values herein are in USD. Holland America Cruise Line ("HAL") may change or revoke the Offer or its parts at any time. Other exclusions and terms may apply; void where prohibited. Early Booking Bonus Offer and its parts are neither transferable, substitutable, nor redeemable for cash. Early Booking Bonus Offer is available for 1st/2nd guests only and applies only to the cruise portion of Alaska cruisetours. Early Booking Bonus Offer fares available only on select 2024 and 2025 departures. Elite Beverage Package has a daily limit of 15 beverages, including all beverages priced at US\$15 or less, and includes beverage service charges. The Elite Beverage Package includes wine, beer, spirits, cocktails, non-alcoholic beverages, sodas, bottled water (sparkling or still, 400ml or less) and coffee. Guests must order one beverage at a time and be 21 years+ for alcoholic beverages. Sharing of any beverage or the package is not permitted. Beverage management, HAL reserve the right to revoke the package if misused and refuse service for any reason, including service of alcoholic beverages to intoxicated guests. Package excludes beverages purchased in The Shops, from the mini-bar, through 24-hour room service or on Half Moon Cay. Speciality Dining is based on cruise duration and ship type. For 6- to 9-day voyages, guests will receive one night at Pinnacle Grill, Canaletto or Tamarind. For ships without Tamarind, guests will receive one night at Pinnacle Grill or Canaletto. For 10- to 20-day voyages, guests will receive two nights: one night at Pinnacle Grill and one night at Canaletto or Tamarind. For ships without Tamarind, guests will receive two nights: one night at Pinnacle Grill and one night at Canaletto. For 21+ day voyages (excluding Grand Voyages), guests will receive three nights: one night at Pinnacle Grill, one night at Tamarind and one night at Canaletto. For ships without Tamarind, guests will receive three nights: two nights at Pinnacle Grill and one night at Canaletto. Offer excludes Speciality Dining Events in Pinnacle Grill such as Sel de Mer, A Taste of De Librije and Cellar Master Dinner. Reservations and dining times will be available to pre-reserve. Shore Excursion credit is based on cruise duration and is per person, not per stateroom. For Alaska cruisetours and 6- to 9-day voyages, eligible guests will receive US\$100 credit per person to apply toward their shore excursion purchase(s). For 10- to 20-day voyages, eligible guests will receive US\$200 credit per person to apply toward their shore excursion purchase(s). For 21+ day voyages (excluding Grand Voyages), eligible guests will receive US\$300 credit per person to apply toward their shore excursion purchase(s). Shore Excursion credit must be used on corresponding cruise and is non-refundable. Shore Excursion credit cannot be redeemed for cash value or applied to a non-shore excursion item. Wi-Fi Premium Package: All onboard Internet usage is subject to HAL standard policies. which may limit browsing of some sites due to network security and bandwidth usage. Applications that use high bandwidth may be blocked and offerings are subject to change with or without notice. The plan can be activated on any device, but only one device can be actively connected at a time. Upgrades are available once on board for a single day, the remaining duration of the voyage or adding more devices. Offer applies to 1st/2nd guests in a stateroom only. Crew Appreciation: Receive prepaid stateroom gratuities on board. Gratuities for other services, including, but not limited to, bar, dining room, wine accounts and spa/salon services, are not included. HAL is not responsible or liable for any printing errors. Promotion is based on promotion code(s) N2 and based on double occupancy. To be read in conjunction with the Holland America Line Cruise Contract at HollandAmerica.com/en\_US/legal-privacy-australia/cruise-contract.html, by which guests will be bound. Whilst all information is correct at time of publication, offers are subject to change or withdrawal. Carnival plc trading as Carnival Australia ABN 23 107 998 443 as agent for Holland America Line. Ships' Registry: The Netherlands.





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